

Selita

From: Water Medx, LLC <george@watermedx.com>
Sent: Friday, February 16, 2018 11:23 AM
To: the ConSoulTant - CST
Subject: Fwd: Frontier Adjusters - Your Claim #: 15F05F025848, DOL: 02/12/2017, Insured: Servpro of Stone Mountain/Clarkston, Our File #: FA-272-291-1157
Attachments: ServPro Eloise Boyd auth..pdf

----- Forwarded message -----

From: "Lawson Thompson - Frontier Adjusters" <lthompson@frontieradjusters.com>
Date: Feb 15, 2018 8:03 PM
Subject: Frontier Adjusters - Your Claim #: 15F05F025848, DOL: 02/12/2017, Insured: Servpro of Stone Mountain/Clarkston, Our File #: FA-272-291-1157
To: <george@watermedx.com>
Cc:

Dear Niezgoda:

Thank you for taking the time to chat with me today. Attached to this e-mail is an authorization completed by Selita Boyd enabling Liberty Mutual to release the contents of their file.

You worked on the Boyd residence on March 1, 2016 or thereabouts. We need to determine the origin of the water damage which occurred in the Boyd basement. You had indicated that you felt that it might have originated from upstairs, from the water heater, but were not sure.

Ms. Boyd has made a claim against ServPro for water damage allegedly not remediated by ServPro. If we can determine that a separate cause of loss exists, it will assist us in concluding this matter.

Please provide any information you have in your file regarding this case. If there is a charge for copying, we will be happy to reimburse you. Thank you for your attention in this matter.

Sincerely,

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P. O. Box 680364
Marietta Ga 30068
[770-951-0044](tel:770-951-0044) F: [770-951-0046](tel:770-951-0046)

This communication is confidential and may be privileged and is directed to the herein named addressee only.

AUTHORIZATON

This is to authorize ANY INSUR. REPR. OR CONTRACTOR, my
hazard insurance carrier, to release and transmit any and all information and documentation
regarding insurance claim(s) made by Eloise Boyd
for property damage and loss of use due to water damage mold, and any other peril at 6841
Cavalier Court, Stone Mountain, Georgia on or about February 4, 2015 through June 1, 2015.
Said materials should be released to Frontier Adjusters and/or Cannon Cochran Management
Services, Inc. with a copy of all said materials forwarded to Selita Boyd; selitab45@gmail.com.

Signed this 12th day of December 2017.

Selita Boyd

Witness

Eloise Boyd

Eloise Boyd
Selita Boyd, Homeowner

Owner: Raging Sky

Owner: Onravel