



Fire & Water - Cleanup & Restoration™

1-800-SERVPRO



LOCATE A LOCAL FRANCHISE



WATER

FIRE

MOLD

COMMERCIAL

Performance Guidelines

High standards to help ensure excellent service

As one of the nation's leading providers of restoration services, SERVPRO has developed the most extensive performance guidelines in the industry. These guidelines assure you receive the best restoration service in the industry when you call 1-800-SERVPRO.

1-800-SERVPRO

Insurance Resources

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When you originate your contact at [1-800-SERVPRO](tel:1-800-SERVPRO), your referral gets tracked and reported at each step of the work process. From the First Notice of Loss to the Claims Information Center, the documentation is complete.

National Account Participation Agreement

SERVPRO Franchise Professionals must agree to 21 different guidelines to receive Insurance Client referrals from [1-800-SERVPRO](tel:1-800-SERVPRO). From insurance to background checks on employees, each requirement is maintained continually to help ensure clients get the best possible service providers performing work.

IICRC Validation

SERVPRO's drying workbook can provide complete industry standard validation. Proper equipment utilization and drying validation can be a part of every job file when you use SERVPRO as your vendor of choice.

Claims Information Center

From the cause of the claim to response times and the complete claim file, SERVPRO's Claims Information Center provides the most comprehensive mitigation reporting data available. With our CIC, we prove our results in black and white on every job.

[Read More...](#)

WHY [SERVPRO?]

SERVPRO Franchise Professionals are uniquely qualified to keep claims costs down while still providing the best services possible for your customers.