

Selita

From: Sammy Sutton <SSutton@sp9777.com>
Sent: Monday, March 23, 2015 3:52 PM
To: Selita
Subject: RE: Work Approved Claim....31440597 - Please Email

Hey miss Boyd, I will take care of the difference on the air testing.

Scheduled of work to be performed.

Kitchenette – re move remainder of Drywall, remove all tile floor, detach cabinets
(servpro will set room under negative air will demolition is being performed , and remediate based on air test.
Stairway closet – remove tile floor
Basement bathroom – remove vanity for replacement, remove tile floor
Furnace room - -remove tile floor
(Sturgis Heating and air will detach and reset heat pump unit, and remove for replace standard furnace unit)
Office – pack and remove contents to a off-site location
Media room – move contents to a off-site location
All contents will be moved back to location after construction is completed.
Remove all remaining residual glue from concrete floor where hardwood floor was located.

Thanks Sammy

From: Selita [mailto:selitab45@gmail.com]
Sent: Monday, March 23, 2015 11:57 AM
To: Sammy Sutton
Subject: Work Approved Claim....31440597 - Please Email

Hi Sammy,

Thanks for the information early today.

Could you email the information you mentioned on the phone.
I wasn't able to write anything down.

I need to verify what will be done this week and what the AC person will do with the units.

Thanks,
Selita

Selita

From: Sammy Sutton <SSutton@sp9777.com>
Sent: Monday, March 23, 2015 4:36 PM
To: Selita
Subject: RE: Work Approved Claim....31440597 - Please Email

Miss Boyd, I wanted to let you know I talked to Derwin Boyd your field Adjuster this morning ,and Arron your inside Adjuster this afternoon. All recommendations that I listed have been approved. I just need a date when I can get started. I will be in charge of this job.

Thanks sammy

From: Selita [mailto:selitab45@gmail.com]
Sent: Monday, March 23, 2015 11:57 AM
To: Sammy Sutton
Subject: Work Approved Claim....31440597 - Please Email

Hi Sammy,

Thanks for the information early today.

Could you email the information you mentioned on the phone.
I wasn't able to write anything down.

I need to verify what will be done this week and what the AC person will do with the units.

Thanks,
Selita

Servpro of Stone Mountain/Clarkston

1569 Stone Ridge Drive
 Stone Mountain, Ga 30083
 (ph)770-496-1976 (fax)770-982-8354
 federal# 45-2515406 franchise#9974
 servpro9974@yahoo.com

Insured: ELOISE BOYD & SELITA BOYD - Supplement
 Property: 6841 CAVALIER CT
 STONE MOUNTAIN, GA 30087-6332
 Home: 6841 CAVALIER CT
 STONE MOUNTAIN, GA 30087-6332

Cell: (678) 468-5588
 Home: (770) 465-5321
 E-mail: eloiseb10@gmail.com

Claimant: BOYD, ELOISE
 Home1: 6841 CAVALIER CT
 STONE MOUNTAIN, GA 30087-6332

Cell1: (678) 468-5588

Estimator: Sammy Sutton

Business: (770) 448-5782

Business: 3050 Five Forks Trickum Road Suite D-631
 Lilburn, GA 30047

Claim Number: 031440597-01

Policy Number: H3225119848010

Type of Loss: Water Damage

Coverage	Deductible	Estimate Summary (before deductions)
Dwelling	\$0.00	\$6,806.12
TOTALS		\$6,806.12

Date Contacted: 2/11/2015 10:35 PM

Date of Loss: 2/11/2015

Date Inspected: 2/11/2015 11:45 PM

Date Est. Completed: 1/20/2016 4:58 PM

Price List: GAAT8X_MAY15

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Technician Name and IICRC Credentials

Wes Brotherton IICRC#143396

Cause of Loss

water heater and busted pipe in wall

Affected Areas

100% of basement + garage

Category and Class of Loss

all affected areas are cat 1, class 2

Extraction Method

wand extraction

Drying Plan Strategy, Technology and Time Table

Will need to pack out basement, possible pod needed for expensive recording equipment to keep on site. once pack out and demo is completed should take 3-4 days to dry

Demolition

remove engineered glue down hardwoods in all affected areas, remove some drywall, base

Subrogation Potential

n/a

Any Exceptions to Contact or Inspection Times

Recap of Follow-up calls to Mitigation Specialist

Notes

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Dwelling Line Item Detail

Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
Main Level - studio							
<u>DWELLING</u>							
65. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	176.32 SF	\$0.72	\$126.95	\$1.85	\$128.80	-\$0.00	\$128.80
66. Tear out wet drywall, cleanup, bag for disposal drywall from wall	140.30 SF	\$0.72	\$101.02	\$1.47	\$102.49	-\$0.00	\$102.49
67. Tear out and bag wet insulation remove wall insulation from wall	135.20 SF	\$0.58	\$78.42	\$0.57	\$78.99	-\$0.00	\$78.99
68. Tear out and bag wet insulation remove affected insulation from ceiling	176.32 SF	\$0.58	\$102.27	\$0.74	\$103.01	-\$0.00	\$103.01
69. Remove Light fixture	6.00 EA	\$5.93	\$35.58	\$0.00	\$35.58	-\$0.00	\$35.58
70. Remove Chair rail - 2 1/2"	75.50 LF	\$0.30	\$22.65	\$0.00	\$22.65	-\$0.00	\$22.65
71. Interior door slab only - Detach	2.00 EA	\$4.53	\$9.06	\$0.00	\$9.06	-\$0.00	\$9.06
72. Remove Door opening (jamb & casing) - 32"to36"wide - paint grade	16.75 EA	\$4.48	\$75.04	\$0.00	\$75.04	-\$0.00	\$75.04
73. Remove Ductwork - flexible - insulated - 8" round	42.33 LF	\$0.54	\$22.86	\$0.00	\$22.86	-\$0.00	\$22.86
74. Remove Outlet or switch cover	12.00 EA	\$0.45	\$5.40	\$0.00	\$5.40	-\$0.00	\$5.40
75. Remove Safety glass - 1 1/4" laminated glass - double pane	9.00 SF	\$1.18	\$10.62	\$0.00	\$10.62	-\$0.00	\$10.62
158. Remove Underlayment - sound/crack membrane - up to 40 mil this line item is to remove sound barrier from walls and ceiling	780.32 SF	\$0.65	\$507.21	\$0.00	\$507.21	-\$0.00	\$507.21
Subtotals - Main Level - studio			\$1097.08	\$4.63	\$1101.71	-\$0.00	\$1101.71

Main Level - Office

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Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
<u>DWELLING</u>							
76. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	182.75 SF	\$0.72	\$131.58	\$1.92	\$133.50	-\$0.00	\$133.50
48. Tear out wet drywall, cleanup, bag for disposal remove from walls	140.30 SF	\$0.72	\$101.02	\$1.47	\$102.49	-\$0.00	\$102.49
49. Tear out and bag wet insulation remove wall insulation from walls	135.20 SF	\$0.58	\$78.42	\$0.57	\$78.99	-\$0.00	\$78.99
77. Tear out and bag wet insulation remove from ceiling	182.75 SF	\$0.58	\$106.00	\$0.77	\$106.77	-\$0.00	\$106.77
78. Remove Light fixture	5.00 EA	\$5.93	\$29.65	\$0.00	\$29.65	-\$0.00	\$29.65
79. Remove Chair rail - 2 1/2"	54.17 LF	\$0.30	\$16.25	\$0.00	\$16.25	-\$0.00	\$16.25
80. Interior door slab only - Detach	2.00 EA	\$4.53	\$9.06	\$0.00	\$9.06	-\$0.00	\$9.06
81. Remove Door opening (jamb & casing) - 32"to36"wide - paint grade	16.75 EA	\$4.48	\$75.04	\$0.00	\$75.04	-\$0.00	\$75.04
82. Remove Window trim set (casing & stop)	13.00 LF	\$0.36	\$4.68	\$0.00	\$4.68	-\$0.00	\$4.68
83. Remove Ductwork - flexible - insulated - 8" round	15.33 LF	\$0.54	\$8.28	\$0.00	\$8.28	-\$0.00	\$8.28
84. Remove Outlet or switch cover	9.00 EA	\$0.45	\$4.05	\$0.00	\$4.05	-\$0.00	\$4.05
Subtotals - Main Level - Office			\$564.03	\$4.73	\$568.76	-\$0.00	\$568.76

Main Level - media room

DWELLING

85. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	278.13 SF	\$0.72	\$200.25	\$2.92	\$203.17	-\$0.00	\$203.17
86. Tear out wet drywall, cleanup, bag for disposal from walls	140.30 SF	\$0.72	\$101.02	\$1.47	\$102.49	-\$0.00	\$102.49
87. Tear out and bag wet insulation remove wall insulation	135.20 SF	\$0.58	\$78.42	\$0.57	\$78.99	-\$0.00	\$78.99

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Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
88. Tear out and bag wet insulation ceiling insulation	278.13 SF	\$0.58	\$161.32	\$1.17	\$162.49	-\$0.00	\$162.49
89. Remove Light fixture	5.00 EA	\$5.93	\$29.65	\$0.00	\$29.65	-\$0.00	\$29.65
90. Remove Chair rail - 2 1/2"	67.17 LF	\$0.30	\$20.15	\$0.00	\$20.15	-\$0.00	\$20.15
91. Interior door slab only - Detach	2.00 EA	\$4.53	\$9.06	\$0.00	\$9.06	-\$0.00	\$9.06
92. Remove Door opening (jamb & casing) - 32"to36"wide - paint grade	16.75 EA	\$4.48	\$75.04	\$0.00	\$75.04	-\$0.00	\$75.04
93. Remove Window trim set (casing & stop)	13.00 LF	\$0.36	\$4.68	\$0.00	\$4.68	-\$0.00	\$4.68
94. Remove Ductwork - flexible - insulated - 8" round	70.00 LF	\$0.54	\$37.80	\$0.00	\$37.80	-\$0.00	\$37.80
95. Remove Outlet or switch cover	9.00 EA	\$0.45	\$4.05	\$0.00	\$4.05	-\$0.00	\$4.05
96. Remove Ductwork - flexible - insulated - 10" round	5.00 LF	\$0.54	\$2.70	\$0.00	\$2.70	-\$0.00	\$2.70
Subtotals - Main Level - media room			\$724.14	\$6.13	\$730.27	-\$0.00	\$730.27
Main Level - kitchenette							
<u>DWELLING</u>							
18. Tear out wet drywall, cleanup, bag for disposal remove ceiling	633.09 SF	\$0.72	\$455.82	\$6.65	\$462.47	-\$0.00	\$462.47
19. Tear out and bag wet insulation remove ceiling insulation	633.09 SF	\$0.58	\$367.19	\$2.66	\$369.85	-\$0.00	\$369.85
20. Remove Light fixture	11.00 EA	\$5.93	\$65.23	\$0.00	\$65.23	-\$0.00	\$65.23
24. Tear out wet drywall, cleanup, bag for disposal remove wall	176.37 SF	\$0.72	\$126.99	\$1.85	\$128.84	-\$0.00	\$128.84
25. Tear out and bag wet insulation remove wall insulation	176.37 SF	\$0.58	\$102.29	\$0.74	\$103.03	-\$0.00	\$103.03
53. Containment Barrier/Airlock/Decon. Chamber	21.00 SF	\$0.60	\$12.60	\$0.10	\$12.70	-\$0.00	\$12.70

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Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
97. Remove Ceramic/porcelain tile	310.46 SF	\$1.28	\$397.39	\$0.00	\$397.39	-\$0.00	\$397.39
179. Remove Mortar bed for tile	310.46 SF	\$1.04	\$322.88	\$0.00	\$322.88	-\$0.00	\$322.88
98. Remove Outlet or switch cover	12.00 EA	\$0.45	\$5.40	\$0.00	\$5.40	-\$0.00	\$5.40
99. Remove Ductwork - flexible - insulated - 8" round	1.00 LF	\$0.54	\$0.54	\$0.00	\$0.54	-\$0.00	\$0.54
100. Countertop - post formed plastic laminate - Detach	13.00 LF	\$4.30	\$55.90	\$0.00	\$55.90	-\$0.00	\$55.90
101. Remove Range - freestanding - electric	1.00 EA	\$14.32	\$14.32	\$0.00	\$14.32	-\$0.00	\$14.32
102. Refrigerator - Remove & reset	1.00 EA	\$26.58	\$26.58	\$0.00	\$26.58	-\$0.00	\$26.58
103. Remove Cabinetry - upper (wall) units	8.25 LF	\$5.34	\$44.06	\$0.00	\$44.06	-\$0.00	\$44.06
104. Remove Cabinetry - lower (base) units - Standard grade	12.50 LF	\$5.34	\$66.75	\$0.00	\$66.75	-\$0.00	\$66.75
105. Sink - double bowl - Detach	1.00 EA	\$22.15	\$22.15	\$0.00	\$22.15	-\$0.00	\$22.15
107. Remove Microwave oven - over range w/built-in hood	1.00 EA	\$21.35	\$21.35	\$0.00	\$21.35	-\$0.00	\$21.35
Subtotals - Main Level - kitchenette			\$2,107.44	\$12.00	\$2,119.44	-\$0.00	\$2,119.44

Main Level - hall 1

DWELLING

108. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	126.06 SF	\$0.72	\$90.76	\$1.32	\$92.08	-\$0.00	\$92.08
109. Tear out wet drywall, cleanup, bag for disposal from wall	124.00 SF	\$0.72	\$89.28	\$1.30	\$90.58	-\$0.00	\$90.58
110. Tear out and bag wet insulation remove wall insulation	124.00 SF	\$0.58	\$71.92	\$0.52	\$72.44	-\$0.00	\$72.44
111. Tear out and bag wet insulation from ceiling	126.06 SF	\$0.58	\$73.11	\$0.53	\$73.64	-\$0.00	\$73.64

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servpro9974@yahoo.com

Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
112. Remove Ductwork - flexible - insulated - 8" round	40.00 LF	\$0.54	\$21.60	\$0.00	\$21.60	-\$0.00	\$21.60
113. Remove Light fixture	4.00 EA	\$5.93	\$23.72	\$0.00	\$23.72	-\$0.00	\$23.72
114. Interior door slab only - Detach	5.00 EA	\$4.53	\$22.65	\$0.00	\$22.65	-\$0.00	\$22.65
115. Remove Door opening (jamb & casing) - 32"to36"wide - paint grade	5.00 EA	\$4.48	\$22.40	\$0.00	\$22.40	-\$0.00	\$22.40
116. Remove Outlet or switch cover	5.00 EA	\$0.45	\$2.25	\$0.00	\$2.25	-\$0.00	\$2.25
117. Remove Ceramic/porcelain tile	68.58 SF	\$1.28	\$87.78	\$0.00	\$87.78	-\$0.00	\$87.78
180. Remove Mortar bed for tile	68.58 SF	\$1.04	\$71.32	\$0.00	\$71.32	-\$0.00	\$71.32
Subtotals - Main Level - hall 1			\$576.79	\$3.67	\$580.46	-\$0.00	\$580.46

Main Level - bath

DWELLING

118. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	44.08 SF	\$0.72	\$31.74	\$0.46	\$32.20	-\$0.00	\$32.20
119. Tear out wet drywall, cleanup, bag for disposal from wall	26.83 SF	\$0.72	\$19.32	\$0.28	\$19.60	-\$0.00	\$19.60
120. Tear out and bag wet insulation remove wall insulation	26.83 SF	\$0.58	\$15.56	\$0.11	\$15.67	-\$0.00	\$15.67
121. Tear out and bag wet insulation from ceiling	44.08 SF	\$0.58	\$25.57	\$0.18	\$25.75	-\$0.00	\$25.75
122. Remove Ductwork - flexible - insulated - 8" round	6.00 LF	\$0.54	\$3.24	\$0.00	\$3.24	-\$0.00	\$3.24
123. Remove Ceramic/porcelain tile	44.08 SF	\$1.28	\$56.42	\$0.00	\$56.42	-\$0.00	\$56.42
178. Remove Mortar bed for tile	44.08 SF	\$1.04	\$45.84	\$0.00	\$45.84	-\$0.00	\$45.84
124. Toilet - Detach	1.00 EA	\$34.35	\$34.35	\$0.00	\$34.35	-\$0.00	\$34.35
125. Cabinet - lower (base) unit - Detach	2.50 LF	\$13.89	\$34.73	\$0.00	\$34.73	-\$0.00	\$34.73

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Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
126. Sink - single bowl - Detach	1.00 EA	\$20.72	\$20.72	\$0.00	\$20.72	-\$0.00	\$20.72
127. Remove Light fixture	1.00 EA	\$5.93	\$5.93	\$0.00	\$5.93	-\$0.00	\$5.93
Subtotals - Main Level - bath			\$293.42	\$1.03	\$294.45	-\$0.00	\$294.45

Main Level - hall 2

DWELLING

128. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	21.08 SF	\$0.72	\$15.18	\$0.22	\$15.40	-\$0.00	\$15.40
129. Tear out wet drywall, cleanup, bag for disposal from wall	8.75 SF	\$0.72	\$6.30	\$0.09	\$6.39	-\$0.00	\$6.39
130. Tear out and bag wet insulation remove wall insulation	8.75 SF	\$0.58	\$5.08	\$0.04	\$5.12	-\$0.00	\$5.12
131. Tear out and bag wet insulation from ceiling	21.08 SF	\$0.58	\$12.23	\$0.09	\$12.32	-\$0.00	\$12.32
132. Remove Ductwork - flexible - insulated - 8" round	6.00 LF	\$0.54	\$3.24	\$0.00	\$3.24	-\$0.00	\$3.24
133. Remove Ductwork - flexible - insulated - 10" round	9.00 LF	\$0.54	\$4.86	\$0.00	\$4.86	-\$0.00	\$4.86
Subtotals - Main Level - hall 2			\$46.89	\$0.44	\$47.33	-\$0.00	\$47.33

Main Level - hvac

DWELLING

134. Tear out wet drywall, cleanup, bag for disposal Drywall from ceiling with rubber backing	62.00 SF	\$0.72	\$44.64	\$0.65	\$45.29	-\$0.00	\$45.29
135. Tear out wet drywall, cleanup, bag for disposal from wall	252.67 SF	\$0.72	\$181.92	\$2.65	\$184.57	-\$0.00	\$184.57
136. Tear out and bag wet insulation remove wall insulation	252.67 SF	\$0.58	\$146.55	\$1.06	\$147.61	-\$0.00	\$147.61

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Description	Qty	Unit Price	Estimate Amount	Additional *	Replacement Cost Value	Less Depreciation	Actual Cash Value
137. Tear out and bag wet insulation from ceiling	62.00 SF	\$0.58	\$35.96	\$0.26	\$36.22	-\$0.00	\$36.22
138. Remove Ductwork - flexible - insulated - 8" round	6.00 LF	\$0.54	\$3.24	\$0.00	\$3.24	-\$0.00	\$3.24
139. Remove Ductwork - flexible - insulated - 10" round	9.00 LF	\$0.54	\$4.86	\$0.00	\$4.86	-\$0.00	\$4.86
140. Remove Ceramic/porcelain tile	93.50 SF	\$1.28	\$119.68	\$0.00	\$119.68	-\$0.00	\$119.68
181. Remove Mortar bed for tile	93.50 SF	\$1.04	\$97.24	\$0.00	\$97.24	-\$0.00	\$97.24
141. Remove Outlet or switch cover	3.00 EA	\$0.45	\$1.35	\$0.00	\$1.35	-\$0.00	\$1.35
Subtotals - Main Level - hvac			\$635.44	\$4.62	\$640.06	-\$0.00	\$640.06
General							
<u>DWELLING</u>							
152. Negative air fan/Air scrubber (24 hr period) - No monit. 2 air scrubbers for 2 days each to control the environment while demo was being completed	4.00 DA	\$71.54	\$286.16	\$0.00	\$286.16	-\$0.00	\$286.16
176. Add for HEPA filter (for negative air exhaust fan)	0.50 EA	\$186.77	\$93.39	\$6.13	\$99.52	-\$0.00	\$99.52
175. Haul debris - per pickup truck load - including dump fees	3.00 EA	\$111.62	\$334.86	\$0.00	\$334.86	-\$0.00	\$334.86
155. Ducting - lay-flat	10.00 LF	\$0.29	\$2.90	\$0.20	\$3.10	-\$0.00	\$3.10
Subtotals - General			\$717.31	\$6.33	\$723.64	-\$0.00	\$723.64
Totals			\$6,762.54	\$43.58	\$6,806.12	-\$0.00	\$6,806.12

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Summary for Dwelling

Replacement Cost Value	\$6,806.12
Net Claim	\$6,806.12

Sammy Sutton

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Recap of Taxes

	Material Sales Tax (7%)	Storage Rental Tax (7%)	Local Food Tax (3%)
Line Items	43.58	0.00	0.00
Total	43.58	0.00	0.00

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Loss Recap Summary

Line of Coverage	Code	Replacement Cost - RCV	Recoverable Depreciation	Deductible	Net Claim*
Structural		\$6,806.12	\$0.00	\$0.00	\$6,806.12
	Dwelling	\$6,806.12	\$0.00	\$0.00	\$6,806.12
TOTAL		\$6,806.12	\$0.00	\$0.00	\$6,806.12

* The Net Claim amount may include deductions for prior payment(s), and/or salvage retention. Please see the individual summary section(s) for these details.

Any person who knowingly, and with the intent to injure, defraud or deceive, submits information to an insurer that is false, incomplete or misleading, may be guilty of a crime.

Sent to Sammy Sutton on Fri Apr 03, 2015 06:59 PM

Message : Hello Sammy

We're you able to talk with Derwin

Received from Sammy Sutton on Fri Apr 03, 2015 11:45 PM

Message : Ms. Boyd, I apologize. I did not speak to Derwin. I did speak to Aaron. The mitigation specialist. I told him about the test results and the heat pump. I told him I told him that was going to call Derwin. I dropped the ball and did not call Derwin. I have no excuse for that. I will call him tomorrow. He probably want answer, but I can leave him a voice mail about the furnace and ducts so he can call me first thing Monday. Once again I'm so sorry. I'm working at the CDC, but that's no excuse.

Sent to Sammy Sutton on Mon Apr 06, 2015 11:40 AM

Message : Good morning

What is the status for this week

Selita

From: Selita <selitab45@gmail.com>
Sent: Monday, April 6, 2015 6:52 PM
To: 'ss35sammy@yahoo.com'
Cc: 'Sammy Sutton'
Subject: Follow-up to phone call today 04062015

Hi Sammy,

Thanks for returning my phone call while working on the CDC issue.

I also left a voice message with Derwin as well.

I am not sure if Bob will do the work without authorization from the insurance company but when you talk with Bob let me know what he decided to do.

Selita
678-468-6033

Sent to Sammy Sutton on Mon Apr 13, 2015 11:43 AM

Message : Good morning

Have you talked with Derwin today and plans for this week

Selita

From: Selita <selitab45@gmail.com>
Sent: Monday, April 13, 2015 4:39 PM
To: 'Boyd, Derwin'
Cc: 'Kolkmeier, Aaron'; 'Mom'
Subject: Eloise Boyd Claim....31440597 Status 04/13/2015

Importance: High

Hello Derwin,

Hope you enjoyed your vacation.

If you have time to call today I would greatly appreciate it.

We are waiting on Servpro to complete the tear out but they have been working on a major industrial issue at CDC. Meanwhile, Sammy were to talk with you regarding the HVAC system and test results.

I do have Parker and Young available to complete the tear out in case Servpro can't come out this week.

My mother continues to smell the mildew from the basement and it makes her ill.

In addition, her sister passed today from a massive stroke with funeral being held Friday.

I would like to get as much as we can done before Friday especially removing the HVAC units and completing the tear out.

I look forward to your call.

Selita

678-468-6033

Selita

From: Selita <selitab45@gmail.com>
Sent: Wednesday, April 15, 2015 11:45 AM
To: 'Restoration 1 Atlanta'
Subject: RE: Current Status - Working on HVAC

Hi George,

Servpro office called today and informed me that Sammy is working on an industrial job at CDC and would like to have another manger to come out.

I informed them that I am planning to use another remediation company but wanted to talk with you first since you are most familiar with the situation.

I will also give Aaron a call at Liberty Mutual who handles the mitigation part.

Selita

From: Restoration 1 Atlanta [mailto:restoration1atlanta@gmail.com]
Sent: Tuesday, April 14, 2015 4:15 PM
To: Selita
Subject: Re: Current Status - Working on HVAC

Thank you and good luck. I also can put you in touch with Reliable Heating.

Respectfully,

George Niezgoda, WRT, AMRT, FSRT
Chief Estimator
Restoration 1 Atlanta, LLC
www.restoration1atlanta.com
888-973-7811 24 hour emergency
678-909-3942 Office

Selita

From: Selita <selitab45@gmail.com>
Sent: Wednesday, April 15, 2015 12:07 PM
To: 'Kolkmeier, Aaron'
Subject: RE: Mold and Demolition Estimates

Hello Aaron,

Sammy did inform me that he got approval to for the remainder of the work on March 24th.

However, Sammy has been on another industrial job so our project has been on hold since that time.

Today, April 15th, Servpro office contacted me and informed me that Sammy is still on an industrial job and they would like to send out a new manager.

I did inform Servpro that I would like to have a different company to complete the work and would contact you first.

If you have a moment please give me a call to discuss how we should proceed.

Thanks,

Selita

678-468-6033

Sent to Sammy Sutton on Wed Apr 15, 2015 05:17 PM

Message : Hello Sammy if you have time today to call

Received call from Jamie today wanting West to come out and do walk through

Told her prefer George to do work if you're not available

Sent to Sammy Sutton on Tue Apr 21, 2015 01:20 PM

Message : Hi Sammy fyi

I can tell these guys are not professional movers

I asked and they said they were here to cut drywall and just helping out

I would like to hire professional crew to move things back in

We are concerned about so many people in the home

Received from Sammy Sutton on Tue Apr 21, 2015 01:20 PM

Message : 10-4

