

Selita

From: Servpro Se Sw Gwinnett <servpro9777@yahoo.com>
Sent: Monday, February 16, 2015 3:14 PM
To: Selita
Subject: Re: Servpro pictures
Attachments: Scan.jpg

Here is the write up you requested.

On Monday, February 16, 2015 2:34 PM, Selita <selitab45@gmail.com> wrote:

Hello Vickie

I ned the writeup that you have on file.
Thanks,
Selita

ATTACHMENT TOOLS

FILE MESSAGE Bluetooth ATTACHMENTS

Open Quick Save Save All Remove Select Copy Show
 Print As Attachments Attachment All Selection Message

File name: Scan.jpg
 Size: 522 KB
 Image dimensions: 3440 x 2464

Message Scan.jpg (522 KB)

Job Diary Notes (Please provide date and time note entered.)

Notes provided on this page are auditable for professionalism.

Please answer these questions every day: (This will help with the notes needed by the reviewer/auditors.)

- | | |
|-------------------|-------------------------------------|
| <u>Day 1:</u> | <u>Remaining Days:</u> |
| 1. What is wet? | 1. What is still wet? |
| 2. How wet is it? | 2. How wet is it? |
| 3. Is it drying? | 3. Is it still drying? If not, why? |
| 4. Is it dry? | 4. Is it dry? |

Date	Time	Notes
		: Loss Description: Loss Details: Main water pipe has burst. Who discovered water damage- Selita Boyd. Action taken to mitigate loss-Water has been turned off at the street.
2/12/15	2:28 AM	Drying Delay - Pack-out: lots of content. expensive recording equipment
2/12/15	3:36 AM	Contact with Liberty Mutual: The mitigation department was closed by the time I called at 3:30 am, so Spoke with Cesar Lopez a claims rep. He notated in the file that I attempted to reach mitigation. The loss is a category one class two loss. 100 percent of the basement is affected. The majority of the flooring is pre-engineered hard wood that is glued down. Flood cuts will be needed on exterior walls. Cause of loss was two simultaneously water intrusions. One is a burst pipe in the basement the other is the hot water heater. I believe the hot water heater failed and the built pressure in the lines caused the main water line to burst. A full pack out will be needed. Also a pod was requested for the more valuable contents. Such as the recording studio , tv's, computers and documents.
2/12/15	2:09 PM	Job diary 2/12: Monitored, Spoke with Del Gavera ext 77007. Is the mid I spoke with. He gave me approvals to put two pods outside for the pack out. I also gained approval for demo. Including pulling all glued down pre engineered floors. Dropping ceilings in kitchenette, walls dropped with insulation. Also all affected baseboards. no change in moisture content due to less than 24 hours between monitoring