

Selita

From: Selita <selitab45@gmail.com>
Sent: Friday, May 5, 2017 11:24 PM
To: 'Lawson Thompson'
Subject: Servpro Claim 15F05F025848 Boyd Basement Floor Damage Claim 05052017
Attachments: 20170127BOYDSDEST.pdf; Servpro claim 15F05F025848
_BoydBasementFloorDamageExpense.pdf; HO19 - 031440597, BOYD.PDF

Lawson,

Attached are the documents to support our claim loss and expense regarding our basement floor damages. The dwelling estimate from Liberty Mutual is also attached which was approved January 5, 2017.

Selita
678-468-6033

From: Lawson Thompson [mailto:lthompson@frontieradjusters.com]
Sent: Friday, March 3, 2017 3:56 PM
To: selitab45@gmail.com
Subject: servpro

You can send info. here.

Thanks,

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

770 951 0044 Fax: 770 951 0046

Cell: (Emergency) 404 313 1554

This email is confidential and may be privileged and is directed to the herein named addressee only.

Selita

From: Selita <selitab45@gmail.com>
Sent: Sunday, May 7, 2017 5:38 PM
To: 'Lawson Thompson'
Subject: Servpro Claim 15F05F025848 Mold Supplemental Expenses 05072017
Attachments: 02_BOYDS_MLD_SUP1_R2_Abbreviated Claim 031440597.pdf; 02_MoldSupplementalExpense.pdf

Lawson,

Attached are the documents to support our claim loss regarding the mold supplemental expense in the amount of \$9,674.81.

Selita
678-468-6033

From: Lawson Thompson [<mailto:lthompson@frontieradjusters.com>]
Sent: Friday, March 3, 2017 3:56 PM
To: selitab45@gmail.com
Subject: servpro

You can send info. here.

Thanks,

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

770 951 0044 Fax: 770 951 0046

Cell: (Emergency) 404 313 1554

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Selita

From: Lawson Thompson <lthompson@frontieradjusters.com>
Sent: Friday, June 9, 2017 7:58 AM
To: Selita
Subject: Re: FW: Servpro claim 15F05F025848 - File Reopen

I did get a note from the company; I have been out of town sine then.

I doubt if I saved the mail you sent me; please re-send.

I will be in mediation all day today but will contact you Monday.

Regards,

Lawson

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

770 951 0044 Fax: 770 951 0046

Cell: (Emergency) 404 313 1554

This email is confidential and may be privileged and is directed to the herein named addressee only.

On Thu, Jun 8, 2017 at 11:54 PM, Selita <selitab45@gmail.com> wrote:

Hello Lawson,

Did you receive the authorization from Dawn to re-open the file.

If so, did you receive the documents I forward to your attention several weeks ago.

Selita

From: Lawson Thompson <lthompson@frontieradjusters.com>
Sent: Thursday, July 13, 2017 6:56 PM
To: selitab45@gmail.com
Subject: Out of Office Response RE: Servpro claim 15F05F025848

I will be out of state until 7/15/17 and have limited response to emails.

Best Regards,

Lawson

--

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

770 951 0044 Fax: 770 951 0046

Cell: (Emergency) 404 313 1554

This email is confidential and may be privileged and is directed to the herein named addressee only.

Selita

From: Lawson Thompson <lthompson@frontieradjusters.com>
Sent: Friday, July 14, 2017 6:32 AM
To: Selita
Cc: Dawn Seibert
Subject: Re: Servpro claim 15F05F025848

I don't see where I have received any documentation from you.

Regards,

Lawsson

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

770 951 0044 Fax: 770 951 0046

Cell: (Emergency) 404 313 1554

This email is confidential and may be privileged and is directed to the herein named addressee only.

On Thu, Jul 13, 2017 at 6:56 PM, Selita <selitab45@gmail.com> wrote:

Hi Dawn,

Do I still send everything to Lawson?

I don't think I've heard back from him as of yet.

Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Monday, July 31, 2017 4:49 PM
To: 'Lawson Thompson'
Subject: FW: Servpro Claim 15F05F025848 Boyd Basement Floor Damage Claim 05052017
Attachments: 20170127BOYDSDEST.pdf; Servpro claim 15F05F025848
_BoydBasementFloorDamageExpense.pdf

Lawson,

Please confirm receipt of documents.

Thanks,
Selita

From: Selita [mailto:selitab45@gmail.com]
Sent: Friday, May 5, 2017 11:24 PM
To: 'Lawson Thompson' <lthompson@frontieradjusters.com>
Subject: Servpro Claim 15F05F025848 Boyd Basement Floor Damage Claim 05052017

Lawson,

Attached are the documents to support our claim loss and expense regarding our basement floor damages. The dwelling estimate from Liberty Mutual is also attached which was approved January 5, 2017.

Selita
678-468-6033

From: Lawson Thompson [mailto:lthompson@frontieradjusters.com]
Sent: Friday, March 3, 2017 3:56 PM
To: selitab45@gmail.com
Subject: servpro

You can send info. here.

Thanks,

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

Selita

From: Selita <selitab45@gmail.com>
Sent: Monday, July 31, 2017 4:50 PM
To: 'Lawson Thompson'
Subject: FW: Servpro Claim 15F05F025848 Mold Supplemental Expenses 05072017
Attachments: 02_BOYDS_MLD_SUP1_R2_Abbreviated Claim 031440597.pdf; 02_MoldSupplementalExpense.pdf

Lawson,

Please confirm receipt of documents.

Thanks,
Selita

From: Selita [mailto:selitab45@gmail.com]
Sent: Sunday, May 7, 2017 5:38 PM
To: 'Lawson Thompson' <lthompson@frontieradjusters.com>
Subject: Servpro Claim 15F05F025848 Mold Supplemental Expenses 05072017

Lawson,

Attached are the documents to support our claim loss regarding the mold supplemental expense in the amount of \$9,674.81.

Selita
678-468-6033

From: Lawson Thompson [mailto:lthompson@frontieradjusters.com]
Sent: Friday, March 3, 2017 3:56 PM
To: selitab45@gmail.com
Subject: servpro

You can send info. here.

Thanks,

Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

Selita

From: Selita <selitab45@gmail.com>
Sent: Monday, July 31, 2017 7:33 PM
To: 'Lawson Thompson'
Subject: Servpro Claim 15F05F025848 Loss of Use 07312017
Attachments: Claim15F05F025848 BoydLossOfUse.pdf; BoydLibertyClaim 031440597
LossOfUsePayment.pdf

Lawson,

Attached are the documents to support our loss of use claim. Liberty Mutual's loss of use payment and documents for the month of Feb and Mar 2015 are attached.

Please confirm receipt of documents.

Thanks,
Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Monday, July 31, 2017 9:11 PM
To: 'Lawson Thompson'
Subject: Servpro Claim 15F05F025848 Molded Documents 07312017
Attachments: BoydMoldedValuablePapersRecords Claim15F05F025848.pdf

Lawson,

Attached are the documents to support our claim loss for molded documents.

Please confirm receipt of documents.

Thanks,

Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Tuesday, August 1, 2017 1:39 AM
To: 'Lawson Thompson'
Subject: FW: Servpro Claim 15F05F025848 Contents exposed to Mold and VOC 08012017
Attachments: BoydLossOfValue Claim15F05F025848.pdf

Lawson,

Attached if the list of items/contents damaged due to mold and VOC exposure throughout our home by Servpro as recommended by Water Medx remediation services.

Thanks,
Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Friday, August 4, 2017 12:36 AM
To: 'Lawson Thompson'
Subject: FW: Servpro Claim 15F05F025848 Loss of Use 07312017
Attachments: BoydLibertyClaim 031440597 LossOfUsePayment.pdf; BoydLossOfUse Claim15F05F025848.pdf

Mold mitigation period was March 2015 – July 2015; document updated to reflect the correct period of time.
Selita

From: Selita [mailto:selitab45@gmail.com]
Sent: Monday, July 31, 2017 7:33 PM
To: 'Lawson Thompson' <lthompson@frontieradjusters.com>
Subject: Servpro Claim 15F05F025848 Loss of Use 07312017

Lawson,

Attached are the documents to support our loss of use claim. Liberty Mutual's loss of use payment and documents for the month of Feb and Mar 2015 are attached.

Please confirm receipt of documents.

Thanks,
Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Friday, August 4, 2017 2:04 AM
To: 'Lawson Thompson'
Subject: Servpro Claim 15F05F025848 Loss of Use Onravel/Raging 08042017
Attachments: Income Loss Onravel Raging Claim15F05F025848.pdf

Lawson,

Attached are the documents to for Onravel and Raging Sky loss of use claim.

Please confirm receipt of documents.

Thanks,
Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Friday, August 4, 2017 2:06 AM
To: 'Lawson Thompson'
Subject: Servpro Claim 15F05F025848 Re-inventory, Repack, Unpack and Cleaning 08042017
Attachments: Re-inventory Repacking Unpacking Expense Claim15F05F025848.pdf

Lawson,

Attached are the documents for Re-inventory, Repack, Unpack and Cleaning claim expense.

Please confirm receipt of documents.

Thanks,
Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Thursday, November 30, 2017 5:17 PM
To: 'Nathaniel Brown'
Subject: RE: Claim 3002727297 Raging Sky - Claim Status 11/27/2016
Attachments: Boyd, Selita ServPro of St Mountain Authorization Form11302017 - NathanBrown_ForemostIns-signed.pdf

Hello Nathan,

I hope all is going well.

This is Selita Boyd with Raging Sky Records.

You were the adjuster on my claim.

I have a request from Lawson Thompson, Frontier Adjusters on behalf of Servpro to submit all documentation as it relates to this claim (see attached pdf).

Let me know if you are the correct contact or should this request be sent to someone else.

Thanks,

Selita

678-468-6033

From: Nathaniel Brown [mailto:nathaniel.brown@farmersinsurance.com]
Sent: Monday, February 13, 2017 8:54 AM
To: Selita <selitab45@gmail.com>
Subject: Re: Claim 3002727297 Raging Sky - Claim Status 11/27/2016

I am on vacation out of the country but I thought I would give you a quick heads up. The water med-ex bill would not be covered under extra expense. I Ca discuss more when I get. Ack in town next week.

Regards,

Nathaniel Brown, AIC
Commercial General Adjuster
Office: (757) 575-4561
Fax: (800) 650-1535

On Feb 12, 2017, at 12:09 AM, Selita <selitab45@gmail.com> wrote:

Hello Nathan,

I hope all is going well.

I have a question regarding the Water Medx Expense.

Could you tell me again what is the reason for the Water Medx Expense not being covered under Extra Expense?

I can't find it notated anywhere. This was an expense incurred because of the loss that I paid for.

Packing and Moving per Water Medx \$8,375.41

Thanks!

Selita

Selita

From: Selita <selitab45@gmail.com>
Sent: Thursday, November 30, 2017 5:37 PM
To: 'MacDonald, Gary P (Auto and Property Claims)'
Subject: Onravel Software CP0012224153
Attachments: Boyd, Selita ServPro of St Mountain Authorization Form11302017 - GaryMacDonald_HartfordIns-signed.pdf

Hello Gary,

I hope all is going well.

This is Selita Boyd with Onravel Software.

You were the adjuster on my claim.

I have a request from Lawson Thompson, Frontier Adjusters on behalf of Servpro to submit all documentation as it relates to this claim (see attached pdf).

Let me know if you are the correct contact or should this request be sent to someone else.

Thanks,

Selita

678-468-6033

Selita

From: Selita <selitab45@gmail.com>
Sent: Thursday, November 30, 2017 6:35 PM
To: 'Corbin, Susan'
Subject: RE: 031440597- Servpro document request
Attachments: Boyd, Selita ServPro of St Mountain Authorization Form11302017 - SusanCorbin_LibertyIns-signed.pdf; Liberty payouts listed online.pdf

Hi Susan,

I have a request from Lawson Thompson, Frontier Adjusters on behalf of Servpro to submit all documentation as it relates to this claim (see attached pdf).
Before the policy was cancelled, I was able to go online and download all the transactions (see pdf) paid on the account. My payout list only go up to 2/2016.
I sent the dwelling and contents documentation but I think they need the documentation directly from you – payouts, dwelling, contents, etc.

Contact person is Lawson Thompson lthompson@frontieradjusters.com
Office: 770-951-0044; Cell: 404-313-1554

Thanks,
Selita
678-468-6033

From: Corbin, Susan [mailto:SUSAN.CORBIN@LibertyMutual.com]
Sent: Wednesday, November 15, 2017 4:38 PM
To: Selita <selitab45@gmail.com>
Subject: RE: 031440597 Living Expenses AWAY from Home

Good Afternoon Selita,

I wanted to confirm receipt of your email and attachments.

Thank you,

Susan Corbin, CPCU, ARM, AIM, AIC, API, ACS

Senior Claims Resolution Specialist III, Property
Liberty Mutual Insurance
P.O. Box 515097
Los Angeles, CA 90051-5097
Direct Dial: 470-655-4301
Facsimile: 888-268-8840

