

2017 - Family exposed to toxic carcinogens and VOCs (Volatile Organic Compounds) wood glue left by Servpro that was not removed as agreed (See Exhibit 08; page 1 – Scheduled work to be performed)



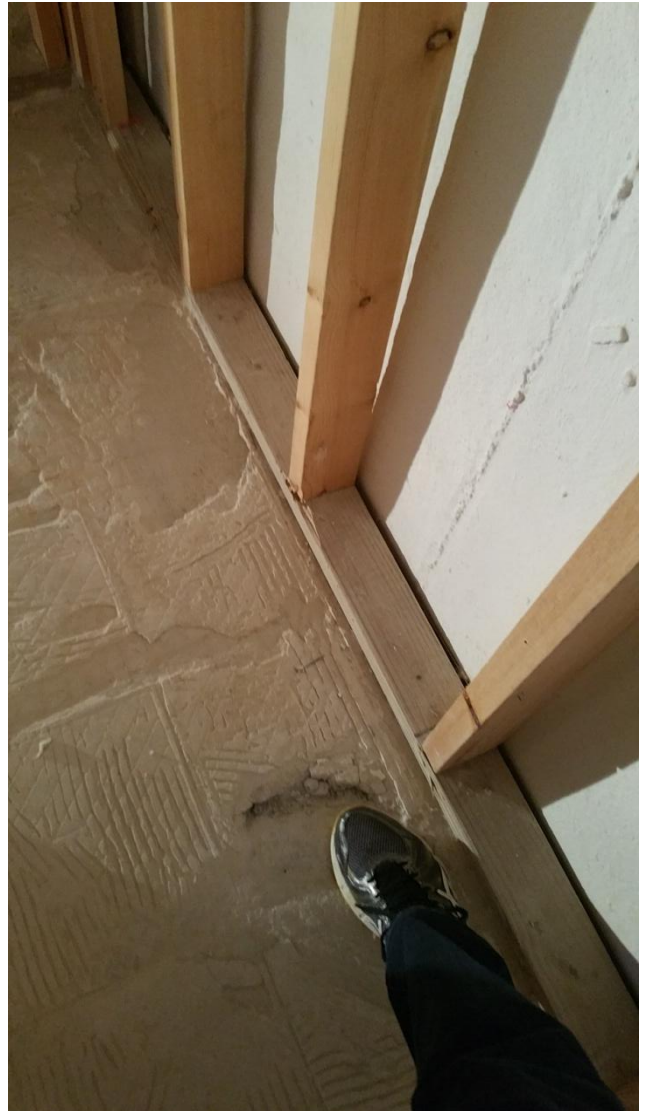
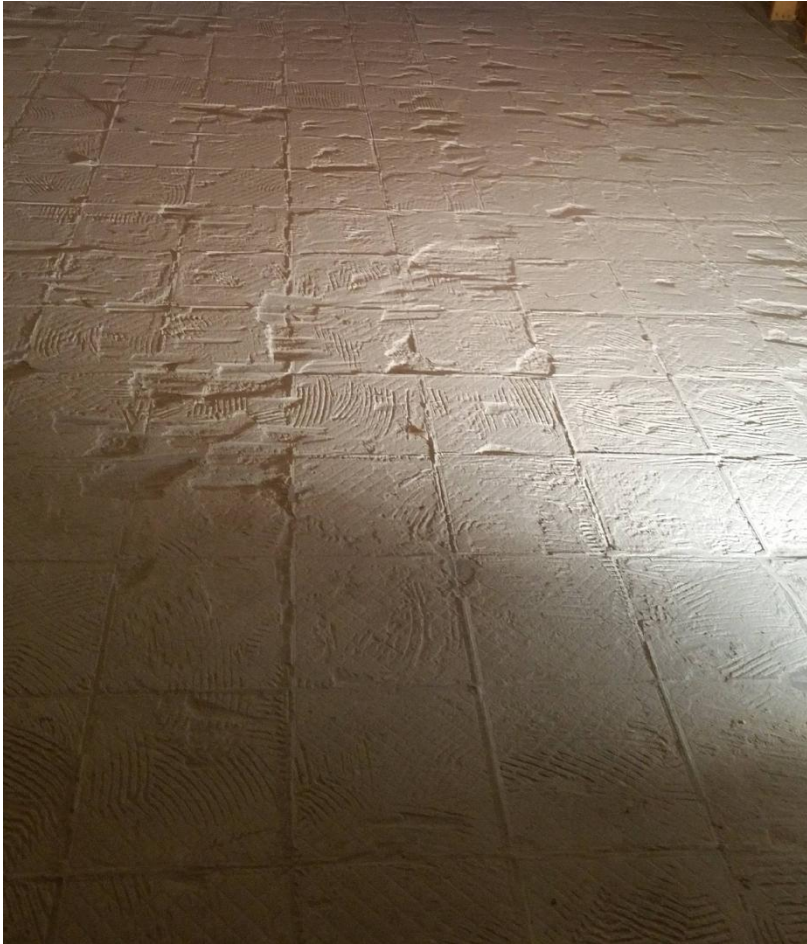
On or about 4/28/2015; Instrument used by Servpro to remove tile floor



**On or about 4/28/2015; Evidence that moisture was still under tile floor (resulted in high moisture readings)
Evidence that moisture still existed under the tile floor and was not properly dried by Servpro resulting in high moisture readings which was the cause of mold growth**



2017 - Family exposed to dangerous toxic and carcinogen dust from tile mortar bed left by Servpro
2017 - Basement floor damaged by Servpro



2017 - Family exposed to dangerous toxic and carcinogen dust from tile mortar bed left by Servpro

2017 - Basement floor damaged by Servpro

