

Selita

From: Lawson Thompson <lthompson@frontieradjusters.com>
Sent: Thursday, February 21, 2019 2:39 PM
To: Selita
Subject: ServPro 15F05f025848

Ms. Boyd,

The company has requested me to reopen my file and obtain any and all records available from the insured on this case. I will be doing that over the next week and will advise when complete.

Should the company agree to consider a settlement, an inspection will be mandatory. If you do not allow us to inspect, you will have no claim. This is black letter law.

I will be your contact until further notice.

Regards,

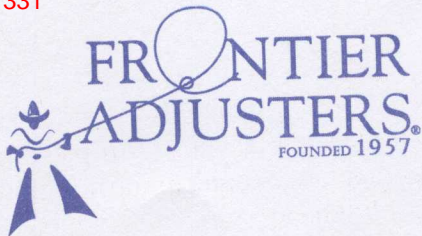
Lawson

Lawson Thompson, CPCU
Frontier Adjusters of Atlanta/Decatur
P.O. Box 680364
Marietta, GA 30068

770 951 0044 Fax: 770 951 0046

Cell: (Emergency) 404 313 1554

This email is confidential and may be privileged and is directed to the herein named addressee only.



Frontier Adjusters of Atlanta/Decatur, GA
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Marietta, GA 30068-0007
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Decatur@frontieradjusters.com
Lawson Thompson, CPCU

March 14, 2019

Ms. Selita Boyd
Ms. Eloise Boyd
6841 Cavalier Court
Stone Mountain, Georgia 30087

**no reference that the "company" has agreed
to settle as stated in the above email;
therefore inspection not mandatory**

CERTIFIED MAIL RETURN RECEIPT REQUESTED

RE: Insured: ServPro of Stone Mountain
Claim #: 15F05F025848
Date of Loss: 04/28/2015

Dear Ms. Selita Boyd and Ms. Eloise Boyd:

The undersigned represents the Cannon Cochran Management Services, Inc., third party administrator for the above insured.

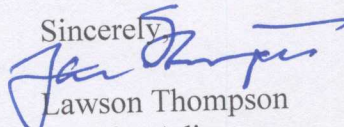
As you know, we have been requesting the opportunity to inspect the alleged damages resulting from the above incident since we opened our file in 2017. We have been prevented from such an inspection despite our repeated requests. Please note that we have revised the date of loss to be April 28, 2015.

This is to again request the opportunity to inspect the areas which were allegedly damaged, photograph and measure those areas, and interview the vendors who purportedly repaired and/or replaced the components of the home that have been alleged to be damaged.

Such an inspection may take several hours. Moreover, an engineering firm may be requested to conduct a second site inspection to determine the necessity of some of the repairs which have been claimed.

Would you please contact the undersigned to arrange a time when it is convenient to perform that inspection? Thank you for your attention in this matter.

Sincerely,


Lawson Thompson
Frontier Adjusters

LT/cj